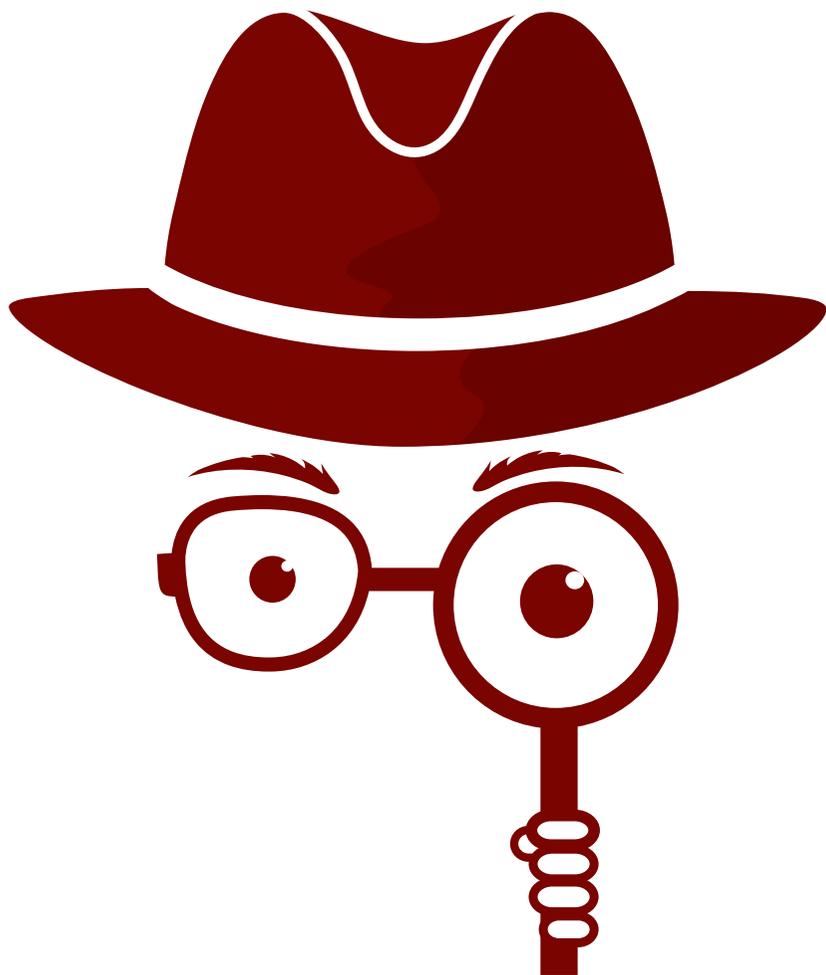


Resident



Inspectors

What is a Resident Inspector?

As a tenant receiving a service from us, you are the best person to look closely at the housing services we provide. We aim to ensure that our homes meet the highest standard in regards to property maintenance and repair, and our Resident Inspectors help us to do this by providing an insight into the expectations of our tenants and influencing potential improvements.

What does a Resident Inspector do?

Working as part of a small team made up of tenants and Fife Housing Group colleagues you will:

- Inspect properties prior to them being relet, assessing the cleanliness and quality of any necessary repairs.
- Inspect the quality of cleaning being carried out in communal blocks.
- Provide feedback on your findings, including any suggestions for improvement.

What skills are required?

To become a Resident Inspector you must be a Fife Housing Group tenant, however, you do not require any specific qualifications as full training and ongoing support will be provided. A keen eye for detail and an enthusiastic approach to making positive changes for the benefit of tenants are all you really require in order to be successful in this role.

How much of my time will it take up?

There are no set hours for this role and we will make every effort to work around your existing commitments. Initially, you will be required to attend an informal training session and thereafter, the inspections will take place during normal working hours (9am - 5pm), with each inspection lasting 1-2 hours. It will be entirely up to you to decide how many inspections you wish to be involved with.

Interested in getting involved?

If you would like more information on how you can help us improve the services we provide, please contact our Engagement Officer, Helen Miller, on **01383 608127** or via helen.miller@fifehg.org.uk

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